

Juanita Y. Calahan
Senior Claims Associate
New York Life Long Term Care

Juanita Calahan is a Senior Claims Associate with New York Life Long Term Care in Austin, Texas. She has been employed with New York Life for thirteen years, ten of which have been spent in the LTC Claims Department. Among her many responsibilities, she is tasked with the on-going training of current and new claims staff and overseeing all aspects of the claims process.

Ms. Calahan represents New York Life as member of the LTCI Claims Committee, which is composed of representatives from major Long Term Care Insurers.

Ms. Calahan spent seven years with the military as a Licensed Practical Nurse. She transitioned to the private sector where she worked for seven years as a benefit administrator for a large national firm and eight years as a medical claims consultant for a large national firm. She has spent the last twenty years working for the insurance industry in various capacities.