

2019 LTCIF Conference Program

The Conference Schedule Starts at 3:00 PM (registration starts at 1:00 pm) on Wednesday the 11th with the Early Bird Sessions for Underwriting and Claims, and the conference wraps up on Friday about Noon time.

Topics	Facilitators	Speakers	Summary
Claims Early Bird	Adam Warner - New York Life	Conference Attendees	Open discussion of Claim Professionals on a variety of topics chosen by the participants
Underwriting Early Bird	Sheri Jones - Northwestern Mutual	Conference Attendees	Open discussion of Underwriting Professionals on a variety of topics chosen by the participants
Doctor's Challenge	Petra Sifuentes - New York Life	Dr. Stephen Holland - LTCG Dr. Wayne Heidenreich - Northwestern Mutual	The doctors will respond to questions and scenarios submitted by the audience
Claims Handling Meets Pricing Assumptions	Jason Gallant - Claims Bureau	Brian Ulery - LTCG	The connection between Claims handling and Pricing.
Litigation Strategies for Carriers	Sheri Jones - Northwestern Mutual	Nolan Tully - Drinker, Biddle Michael Rafalko - Cozen O'Connor	Department of Justice referrals. Seeking surrender of a policy vs simple denial and closure. What battles are worth fighting? What makes a strong case for litigation? Companies lapse due to need for care clause and how they administer to it. Cognitive claim handling.
Controls in Quality Reviews for Claims and Underwriting	Petra Sifuentes - New York Life	Mark Beagle - SALT Associates Petra Sifuentes - New York Life Sheri Jones - Northwestern Mutual Adam Warner - New York Life	A panel discussion on Claims and Underwriting QA strategies.
Predictive Analytics and Fraud Mitigation	Jason Gallant - Claims Bureau Doris Kraemer - AssuriCare	Christie Conway - AssuriCare Jeff Ferrand - Fuzion	A drill down of how to operationalize fraud investigations.
Looking in the Rearview Mirror	Kace Kaiser - Northwestern Mutual	Dr. Wayne Heidenreich - Northwestern Mutual Kace Kaiser - Northwestern Mutual	Case studies for claims/UW (in the rear view mirror) - What we know at UW vs. what we know at claims.
The Risk Assessment for Prostate Cancer	Joline Ballard - RGA	Dr. Stephen Holland - LTCG	Prostate cancer: Active watch and wait? What are the risks for LTCi?
Updates from The American Council of Life Insurers (ACLI)	Kace Kaiser - Northwestern Mutual	Dr. Deb Van Dommelen - Northwestern Mutual	Topics include genetics, live organ donors, gender discrimination, etc.